IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Lundy LEWIS

CONFIRMATION No.: 3634

SERIAL NUMBER: 09/577,231

EXAMINER: David E. England

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FILING DATE: May 23, 2000

ART UNIT: 2443

FOR:

. METHOD AND APPARATUS FOR COMPONENT TO SERVICE MAPPING IN SERVICE LEVEL

MANAGEMENT (SLM)

REPLY AND AMENDMENT ACCOMPANYING REQUEST FOR CONTINUED EXAMINATION

Mail Stop RCE

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir:

In response to the Decision of the Board of Patent Appeals and Interferences ("Board") dated June 23, 2009 ("Board Decision"), please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 21 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (Ref. No. 019287-0317297).